

ATG Access Ltd.
CoBaCo House, North Florida Road, Haydock Industrial Estate
Haydock WA11 9TP
United Kingdom
Tel.: 44(0)8456 757574, Fax: 44(0)8456 759955
Company Number: 2643622
VAT Number: 156 9437 73
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URL: <http://www.atgaccess.com>
E-mail: sales@atgaccess.com

Customer Details:
The City of Edinburgh Council
Payments & Procurement Svs Finance
Edinburgh EH8 8WR
Contact: [redacted]
Tel: 0 [redacted]

Service Site:
Grassmarket EAST - Entry 3xVP200
Grassmarket with West Bow
Edinburgh EH1 2HH

Date: 24/03/26
Time: 11:17

Workshop Repair Order SC2201552

Contact: Graeme Paget	Service Terms: Full Payment Cust's Problem: Hoses Malfunction Desc.: Hydraulic Hose	Serial Number: PJ800420/03 Payment Terms: 13331 Part Description: VP200 Single Dir TOPAS Triple T Customer Number: A005182
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Reason for Call:
LK - follow on call to replace hoses as per previous

RQ2200464 raised for hoses - no 0.5m avl - cut downs completed to 0.5m as per [redacted]

- Service Activity:**
- Unable to pull in hoses.
 - Attempted to pull old hoses out using the van, hoses were just stretching.
 - As per issues on all sites when attempting to pull new hoses or cables in.
 - Met customer on site to discuss solutions.
 - Suggested either digging up block work near bollard and opening up duct work or just installing all new individual duct work and routing it back to a nearby inspection pit.

Parts

Part Number	Part Description	Qty
H14-L01m0-MM	Hyd Hose 1/4" 01m0 MM fittings	1.000

Labour

Date	Tech.	Description	Total
14/07/22	Lee Green	AUTOMATIC LABOUR WEEKDAY	03:30

Signature: